

# AstraZeneca Access 360™ Benefits Investigation Report Overview

## What is an Access 360 Benefits Investigation?

A Benefits Investigation determines expected medical or prescription drug coverage through the patient's health insurance plan and may include:

- Coverage and prior authorization requirements
- Patient out-of-pocket costs
- Specialty Pharmacy options

This request can be placed on behalf of the patient, by the provider, to Access 360.

## What is an Access 360 Benefits Investigation Report?

After completing a Benefits Investigation, we will provide a comprehensive report on the health insurance plan information, the patient's out-of-pocket costs, prior authorization requirements, and pharmacy information. This document is referred to as a Benefits Investigation Report.

## Pharmacy Coordination

As part of a Benefits Investigation, Access 360 will verify what Specialty Pharmacy(s) is "in-network" and contracted with the patient's plan. We can also submit the prescription to the pharmacy at the request of the health care provider (HCP).

## Prior Authorization

Currently, Access 360 does not submit prior authorizations on behalf of the HCP. An HCP will need to submit a prior authorization to a patient's health insurance company, if one is needed. Although we do not submit prior authorizations, we can research and confirm what prior authorization requirements and forms are necessary to be submitted by the HCP.

## What should an HCP expect from Access 360?

After your personal Access 360 Reimbursement Counselor has completed the Benefits Investigation, we will contact the HCP by fax (by faxing the Benefits Investigation Report) and via phone to review the results.


## What documents should an HCP expect to receive from Access 360?


The HCP will receive:

- A cover sheet, with instructions
- A copy of the Benefits Investigation Report



**Connecting with AstraZeneca Access 360 is easy. Contact us to learn more:**

 **844-ASK-A360**  
 (844-275-2360)






 **844-FAX-A360**  
 (844-329-2360)

 **One MedImmune Way**  
 Gaithersburg, MD 20878

 **Access360@AstraZeneca.com**

 **www.MyAccess360.com**



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## Benefits Investigation Fax Cover Sheet

**To:** [Name of health care Provider]

**Phone#:** [Phone Number of health care Provider]

**Fax#:** [Fax Number of health care Provider]

**RE: Patient Name:**

**Patient DOB:**

**Support Request ID#:** [Support Request Number created by AstraZeneca Access 360 for each patient's specific case]

**Date:**

Thank you for your Support Request. Please find attached the Benefits Investigation report for your patient.

**Please note there are options for you to take in order for the patient's referral to be processed.**

- You may submit the referral directly to your Specialty Pharmacy Provider (SPP) of choice
- You may request Access 360 to submit the referral on your behalf to your SPP of choice

Should you have any questions or need additional assistance, please contact us at 1-844-ASK-A360 (1-844-275-2360), Monday through Friday 8 AM –8 PM ET.

Sincerely,

***The AstraZeneca Access 360 Team***

*Access 360 provides patients and their providers with access and reimbursement support for AstraZeneca products.*