Welcome to the AstraZeneca Access 360™ Provider Portal

The Access 360 Provider Portal allows health care providers to manage AstraZeneca medications for patients online.

The portal:

• Makes it easy for you to enroll and track patient status through a single login
• Contains advanced features such as customizable alerts and multiple location access
• Allows you to submit requests and prior authorizations online
• Allows for flexible levels of access to multiple users across a variety of business practices


What you will need to register your practice

You will need the following information to register your practice on the Access 360 Provider Portal:

1. User information, including email addresses
2. Practice location
3. Practice National Provider Identifier (NPI)


Contact Access 360 to learn more, Monday to Friday, 8 AM to 8 PM ET

1-844-ASK-A360 (1-844-275-2360)
1-844-FAX-A360 (1-844-329-2360)
www.MyAccess360.com

Access360@AstraZeneca.com
One MedImmune Way, Gaithersburg, MD 20878

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Quick Reference Guide

Below is a description of some of the features of the Access 360 Provider Portal and how to use it.

Getting Started

Go to the Access 360 Provider Portal at www.MyAccess360ProviderPortal.com

• If you’re a new user, create an account
• If you’re an existing user, log in with your email and password

The Provider Portal Dashboard facilitates access to key features such as:

• All Patients (search/retrieve specific patient details and start/process requested services)
• My Office Locations (view/add facilities)
• Prescribers (view/add physicians)

Submit a support request for new and existing patients

• For new patients, create a new patient profile and select the medicine
• Choose the desired Access 360 support service(s)
• Provide the predefined prescriber location and treating location
• Complete the request form and submit

Select from a range of support request types

- **BENEFIT INVESTIGATION (BI):** Access 360 can help you identify your patient’s coverage, out-of-pocket costs, and pharmacy options.

- **PRIOR AUTHORIZATION (PA):** Electronically submit a prior authorization request directly to the patient’s insurance for review.

- **AZ&Me:** Eligible patients receive AstraZeneca medicines at no cost. The program is designed to help qualified people without insurance and those on Medicare Part D.

- **APPEAL SUPPORT:** Access 360 can review a denial, help you understand insurance appeal requirements, and obtain a response from the insurance once the appeal is submitted.

- **PHARMACY COORDINATION:** Access 360 can help you identify your patient’s pharmacy options and forward a prescription to the pharmacy of your choice.

Personalized Introductory Training Sessions are available through your local Field Reimbursement Manager.
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